

1. Privacy Policy

Effective Date: 17 Jul 2025

This Privacy Policy explains how MasjidConnect.cloud ("we," "us," or "our") collects, uses, shares, and protects personal information gathered from users ("you" or "your") of our website and services. By registering for an account or using our services, you agree to the terms of this Privacy Policy.

1.1. Information We Collect

We collect various types of information to provide and improve our services to you.

- **Personal Information You Provide Directly:**
 - **Contact Information:** When you register, we collect your phone number or email ID. We may also collect your name, profile picture (optional), and other contact details if you choose to provide them.
 - **Profile Information:** Any information you choose to add to your profile, such as your location, community affiliation, or preferences.
 - **Communications:** Records of your correspondence with us, including customer support inquiries.
 - **Content You Upload:** Any content you post or upload to the platform, such as community updates, event details, or messages (if applicable to your platform's features).
- **Information Collected Automatically:**
 - **Usage Data:** Information about how you access and use our website, including IP address, browser type, operating system, pages visited, time spent on pages, and referring URLs.
 - **Device Information:** Information about the device you use to access our services, such as device model, unique device identifiers, and mobile network information.
 - **Cookies and Tracking Technologies:** We use cookies and similar tracking technologies (e.g., web beacons, pixels) to track activity on our website and hold certain information. You can manage your cookie preferences through your browser settings. (Consider linking to a separate Cookie Policy).

1.2. How We Use Your Information

We use the information we collect for various purposes, including:

- **To Provide and Maintain Our Services:** To register your account, facilitate login, operate the website, and deliver the services you request.
- **To Personalise Your Experience:** To tailor content, features, and recommendations based on your preferences and usage patterns.
- **To Improve Our Services:** To understand how users interact with our website, troubleshoot issues, and develop new features and functionalities.
- **To Communicate with You:** To send you important service-related notices, updates, security alerts, and administrative messages. We may also send promotional communications if you have opted in to receive them.

- **To Ensure Security and Prevent Fraud:** To protect our website and users from fraudulent activities and unauthorised access.
- **For Legal and Compliance Purposes:** To comply with applicable laws, regulations, legal processes, or governmental requests.
- **For Research and Analytics:** To perform data analysis, identify usage trends, and conduct internal research to improve our offerings.

1.3. Legal Basis for Processing (for GDPR compliance, if applicable)

We process your personal information based on the following legal grounds:

- **Consent:** Where you have given us explicit consent to process your personal data for a specific purpose (e.g., for sending marketing communications). You have the right to withdraw your consent at any time.
- **Contractual Necessity:** Where processing is necessary for the performance of a contract with you or to take steps at your request before entering into such a contract (e.g., to provide you with access to our services after registration).
- **Legitimate Interests:** Where processing is necessary for our legitimate interests, provided that your fundamental rights and freedoms do not override those interests (e.g., for improving our services, security, and preventing fraud).
- **Legal Obligation:** Where processing is necessary for compliance with a legal obligation to which we are subject.

1.4. Sharing Your Information

We may share your personal information in the following situations:

- **With Your Consent:** We may share your information with third parties when you give us explicit consent to do so.
- **With Service Providers:** We may share your information with third-party vendors and service providers who perform services on our behalf, such as hosting, data analysis, payment processing, customer support, and email delivery. These providers are obligated to protect your information and use it only for the purposes for which it was provided.
- **For Business Transfers:** In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred to the acquiring entity.
- **For Legal Reasons:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.
- **To Protect Our Rights:** We may disclose your information where we believe it is necessary to investigate, prevent, or take action regarding potential violations of our policies, suspected fraud, or situations involving threats to the safety of any person.
- **Aggregated or Anonymised Data:** We may share aggregated or anonymised data that cannot reasonably be used to identify you with third parties for various purposes, including analytics, research, or marketing.

1.5. Your Data Protection Rights

Depending on your location and applicable data protection laws (like GDPR or CCPA), you may have the following rights regarding your personal data:

- **Right to Access:** You have the right to request a copy of the personal information we hold about you.
- **Right to Rectification:** You have the right to request that we correct any inaccurate or incomplete personal information.
- **Right to Erasure (Right to be Forgotten):** You have the right to request the deletion of your personal information under certain circumstances.
- **Right to Restriction of Processing:** You have the right to request that we restrict the processing of your personal information under certain conditions.
- **Right to Data Portability:** You have the right to receive your personal information in a structured, commonly used, and machine-readable format and to transmit that data to another controller.
- **Right to Object:** You have the right to object to the processing of your personal information under certain circumstances.
- **Right to Withdraw Consent:** If we are relying on your consent to process your personal information, you have the right to withdraw that consent at any time.

To exercise any of these rights, please contact us using the information provided in the "Contact Us" section below. We will respond to your request within the timeframe required by applicable law.

1.6. Data Retention

We retain your personal information only for as long as necessary to fulfil the purposes for which it was collected, including for the purposes of satisfying any legal, accounting, or reporting requirements. When we no longer need to process your personal information, we will securely delete or anonymise it.

1.7. Data Security

We implement appropriate technical and organisational measures to protect your personal information from unauthorised access, disclosure, alteration, and destruction. These measures include [encryption, access controls, regular security audits, secure servers]. However, no method of transmission over the internet or electronic storage is 100% secure.

1.8. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children without parental consent. If you are a parent or guardian and believe your child has provided us with personal information, please contact us, and we will take steps to remove that information and terminate the child's account.

1.9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the new Privacy Policy on this page and updating the "Effective Date" at the top. We encourage you to review this Privacy Policy periodically.

1.10. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Email: atharrs@gmail.com